Skyway water & sewer

SKYLINES

www.skywayws.org

November 2026

Your Side Sewer

Everything works fine until it doesn't. Sometimes that's okay, but in other circumstances, if something stops working, it creates a huge headache or even a catastrophe. Your side sewer fits into this group. The side sewer from the house to the connection at the sewer main **belongs to and is the responsibility of the property owner.**

Typically, the side sewer runs from the front or side of the house to the sewer main in the street. However, sometimes the sewer main is located in your backyard.



We occasionally hear from customers who have experienced a costly repair or replacement of their side sewer and we want you to be aware of that possibility. Generally, the District has a side sewer record drawing on file. Please contact the District office if you need a copy.

Questions?
Contact us:
206-772-7343
info@skywayws.org

Ready, Set, Snow!



It's been a beautiful summer and fall in the Northwest. By the time you receive this newsletter, the season may have changed and freezing temperatures, sleet, hail and other signs of winter may already be here.

As the weather changes, think of your home and garden and use these tips to help prevent weather-related problems.

TO HELP PREVENT FLOODING:

- Rake up and properly dispose of fallen leaves.
- Clean gutters and downspouts.
- Keep storm drains clear.
- Disconnect any downspouts that are connected to the sanitary sewer system.
- Direct downspout flows away from your home's foundation without directing those flows to adjacent properties.

TO HELP PREVENT FROZEN PIPES:

- Disconnect and drain your outdoor hoses.
- Drain and wrap or cover outside faucets and hose bibs.
- Shut off and drain in-ground sprinkler systems.
- Wrap/insulate pipes that are in unheated areas such as attics, basements, crawl spaces, garages.
- Caulk (seal) around pipes where they enter the house.
- Close foundation vents to minimize cold wind from blowing into your into your house. Pipes exposed to drafts from open foundation vents are at risk of freezing or splitting during cold weather. Close off these vents by placing pieces of wood or styrofoam against the vent openings. Remove the wood or styrofoam in the spring to prevent dry rot.

BEFORE IT DROPS BELOW FREEZING:

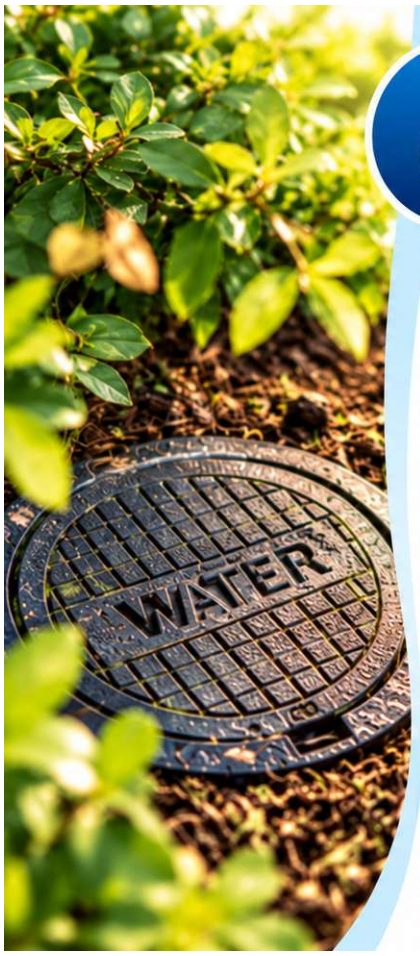
Protect indoor sink pipes that are against exterior walls by opening under-sink cabinet doors to allow indoor heat to circulate.

Set your thermostat no lower than 55 degrees Fahrenheit day or night (even if you are away during the winter months) to help prevent frozen pipes.

Know where your main water shut off valve is located for quick shut off in the event of a water emergency. If a water pipe breaks, immediately close the main shut-off valve. If your house does not have a main water shutoff, consider having a plumber install one. If you cannot locate the valve, call us at **206-772-7343** and a District field technician will turn off the water at the meter.

Identify several plumbers in advance and keep their numbers handy in the event of an emergency.

Be as prepared as you can be before Winter comes to town!



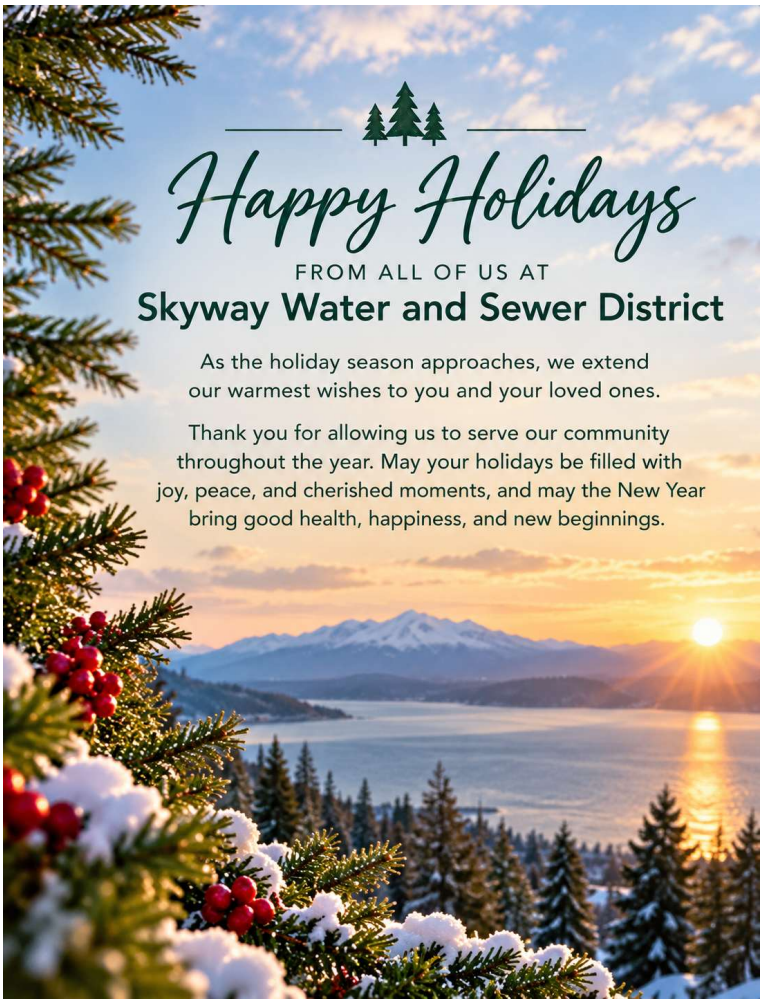
Where's my Water Meter?

All water provided to our customers runs through a meter that measures the volume of water delivered to your home or business. Most meters in the District's service area have been converted to remote read, also known as Automated Meter Reading or AMR. Although we no longer need to "look under the lid" to read the meter for billing purposes, District staff do need access to the meter to perform routine maintenance, repairs and replacement, and to shut off the meter for emergencies. In some cases there are two meters in a meter box and District staff may need to access your neighbors' meter. So please:

- **Do not park your car or other vehicle over the meter box.**
- **Keep bushes, shrubs and trees trimmed back.**
- **Do not place garbage or recycling bins on top of the meter box.**
- **Do not block access to the meter box with boxes, toys, tools or the like.**

If access to the meter is obstructed, we will leave a written notice at your home or business indicating the reason for the notice, and request that the meter be made accessible within 24 hours. If the issue is not corrected within that time, we will contact local law enforcement to assist us in accessing the meter.

If you don't know where your meter is located, please call us and we would be happy to show you.
Thank you for helping us provide prompt service to each and every customer we serve!



Happy Holidays

FROM ALL OF US AT

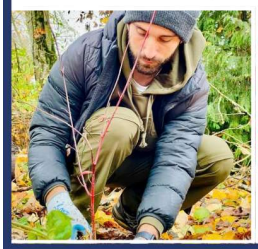
Skyway Water and Sewer District

As the holiday season approaches, we extend our warmest wishes to you and your loved ones.

Thank you for allowing us to serve our community throughout the year. May your holidays be filled with joy, peace, and cherished moments, and may the New Year bring good health, happiness, and new beginnings.

WHCA News and Updates

- **Get Involved & Volunteer!** Help make a difference in our community. Volunteers and donors make it possible! Visit *MyWestHill.org/join*.
- **It's been a busy year!** Check out our event recaps, including Skyway Outdoor Cinema, Halloween Takeover, candidate forum, and more at *MyWestHill.org/news*.
- **Restore Skyway Park!** Join us for a community planting event on Saturday, November 14, from 9 a.m. to 12 p.m. at Skyway Park.







Our website, socials, & newsletter are great ways to stay in the loop!

MyWestHill.org/connect

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