



www.skywayws.org

SKY LINES

July 2023

Leak Adjustment Requests

Property owners are responsible for the maintenance, repair or replacement of the water service line from the District water meter pigtail to their house or building. Water service lines can function satisfactorily for many years, depending on the material used for the line and the manner in which it was installed.

If the water line develops a leak or fails and a customer experiences unusually high water usage due to the leak or failure, a customer may be eligible for a one-time partial adjustment to your water bill:

- ◆ if the leak occurred in the service line and/or internal piping.
- ◆ no adjustments will be considered for leaking toilets, faucets, outdoor hose bibs or any other fixtures or devices.
- ◆ Adjustments are limited to a onetime and same leak basis.
- ◆ No adjustments will be considered for a second service line leak unless the entire service line from the meter pigtail to the home or building is replaced.

The Board of Commissioners shall determine if an adjustment may be made to a customer's bill.



CAPITAL CONSTRUCTION UPDATE

The District was recently awarded a \$1,000,000 grant from King County to extend District sewer mains in order to make public sewer service available to residents currently on septic systems. The District is beginning design of the **80th Avenue South Sewer Extension** project to construct new sewer main north along 80th Avenue South, across Renton Avenue South, continuing north to the intersection at South 126th Street. This Equitable Wastewater Futures grant is funded from the King County Climate Equity Capital Pool and is intended to construct approximately 700 linear feet of new sewer main and provide public gravity sewer service to seven parcels that currently have individual onsite septic systems (OSS). This project will accomplish crossing a major barrier, Renton Avenue South, which is a primary transportation corridor. Watch for future updates!

Online Anytime!!

The upgrade of the District's billing system is complete, and the new **Customer Web Portal** is up and running!! Check it out. Use this new customer feature to manage your water/sewer account. Make payments, check your account balance, review water usage history, and see the Message Center for special communications from us to you.

For property owners, creating an account is simple. First, navigate to the NEW Customer Web Portal using one of the three options below.

- ◆ On the District's Website, Click **Pay Now**
- ◆ Or access the portal by going to <https://skywaywater.epayub.com/>
- ◆ Or scan the QR code using your smartphone camera.



Once you have navigated to the Customer Web Portal, if you don't have an account, select "**Register here**" to create one. You will need to create a user name and password. Once your account is created, you can pay your water and sewer bills (Master Visa, E-Check), view your payment and usage history, manage notifications, and much more. Under the user profile section, you may also sign up for e-bills (a pdf version of your bi-monthly bill that is sent to you via email) allowing you to stay up-to-date with your account and make timely payments.

You can also select "**Quick Pay**" to make a payment online (Master or Visa cards only) without creating an account.

To use the automated **Pay-by-Phone** system, Call **206-761-1183**.

If you are a **Tenant** or **Property Manager**, you may use **QUICK PAY** or **Pay-by-Phone** to pay your bill. To request e-billing or other communication preferences, please call the office at 206-772-7343.



**SAVE TIME.
SKIP THE LINE.
PAY ONLINE.**



Sustainable Landscaping + Lawn Care Tips w/ Ladd Smith



Our friends at Cascade Water Alliance are tackling all things Sustainable Landscaping on their We Need Water podcast episode 3 this month. This episode features Ladd Smith of In Harmony's Sustainable Landscapes as he discusses what makes sustainable landscaping different, gardening and lawn care tips for mulch, composting, tools, and resources for sustainable landscaping. Listen to the podcast on Spotify, Buzzsprout, or wherever you get your podcasts. Watch the full episode on YouTube! Follow @weneedh20 on Instagram or Facebook for more gardening tips.

King County Fire District #20 2022, Health & Safety Fair



Join us for a day of community fun

- JR. FIREFIGHTER CHALLENGE
- FREE BIKE HELMETS & SCHOOL SUPPLIES
- SPARKY THE FIRE DOG
- REGIONAL RESOURCE PROVIDER BOOTHS

**Saturday
August 19
10AM - 2PM**

12424 76th Ave S
Seattle, WA 98178



Save Water, Go Golden

Every state in the country is growing warmer based on data published by the National Oceanic and Atmospheric Administration (NOAA). Between 1970 and 2022, NOAA shows that states have experienced temperature increases of 1 to 4.5 degrees. Although Washington State ranked 48th with an increase of only 1.0 degree over the 52 years, that change is enough to impact our environment, including our water supply. It's important for us to be good stewards of our precious water resource. Let's do our part!

- ◆ Take shorter showers
- ◆ Wash only full loads of laundry
- ◆ Fill the bathtub less when bathing
- ◆ Check for leaks and repair them as soon as possible
- ◆ Turn the water off when shaving or brushing your teeth
- ◆ Water your lawn and plants only when necessary; 1-inch a week is enough for most lawns
- ◆ Install low flow faucet aerators and shower heads
- ◆ Avoid running the faucet for a cold drink. Keep a pitcher in the refrigerator instead
- ◆ Use a dish squeegee or paper towel to remove food from plates. It saves water and keeps Fats, Oils & Grease (FOG) out of the sewer lines.

Every drop you save is one more drop available in the future!

WHCA News *and* Updates



Hey neighbor - JOIN OUR TEAM!

MyWestHill.org/join You don't have to be a superhero to make a difference. Help engage and advocate for our community as a volunteer, committee member, or board director for West Hill Community Association.

No Skyway Outdoor Cinema for 2023

Skyway Outdoor Cinema is on hiatus for 2023 while the new Skyway Resource Center is under renovation, but don't worry, we've still got plenty of fun in store!

CONNECT WITH US ONLINE: Our website, social media accounts, and newsletter are great ways to stay in the loop: **MyWestHill.org/connect**



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COMMUNITY ASSOCIATION

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