



www.skywayws.org

SKY LINES

July 2020

Here to Serve Our Entire Community

All of us have been absorbed by the COVID-19 pandemic, but the continuing succession of Black American deaths exposes racial injustices too often ignored. It is possible to focus on water and sewer service and remain silent about the issue. But silence itself is damaging.

Instead of silence, Skyway Water and Sewer District, your district, affirms our commitment to equity and social justice, and your Commissioners and staff are dedicated to putting those values into practice.

Clean water and sanitation are essential to the pursuit of health and happiness and Skyway Water and Sewer District exists to provide these services to everyone in our community. We serve a diverse population and we want to communicate to you, our customers, that we support equality and racial justice. As an organization, and as individuals who live and work here, serving all customers in the community equally is our top priority.

COVID-19 Response: Temporary Billing and Collection Policies

The **temporary** billing and collection policies adopted by the Board of Commissioners on March 24, 2020 in response to the COVID-19 Coronavirus pandemic remain in effect. For the most current information, check our website at www.skywayws.org. The temporary policies in effect as this newsletter went to print include:

- **Water shut offs for non-payment are temporarily suspended.**
- **Late fees and lien interest charges are temporarily suspended.**

When staff become aware of a property that was previously shut off and that is legally occupied, the District will temporarily restore service.

Important Notes: The District will continue to charge customer's accounts for water and/or sewer service. The District cannot "forgive" water and sewer service billings under Washington State law. The District has no jurisdiction over what multi-family complexes (i.e. apartments) do regarding their tenant accounts.

Questions should be sent to info@skywayws.org due to staff limitations handling phone calls at this time.

At Your Service 24/7

Your Commissioners and District staff want to express a huge **"Thank you" to all our customers** during this trying time. In response to the COVID-19 pandemic, we have put various protections in place to keep you and our staff safe. These protections are not always convenient, and we appreciate your patience and cooperation.

As this newsletter goes to print, the office lobby remains closed to walk-in traffic. Services typically available in the lobby (customer payments, permit applications, service questions, etc.) can be accomplished via email, phone, fax and payment drop box. Information about the District's response to the COVID-19 situation is available on our website and posted on the lobby doors. Questions can be sent to info@skywayws.org. As the COVID-19 situation develops, we will adjust our operations to continue to provide you with quality service.

Need Help??

Check out Washington Connection – your link to services for families and individuals such as food, cash, childcare, Drive-In WiFi hotspots, long-term care and Medicare savings programs. This also includes the Disaster Cash Assistance Program (DCAP) mentioned in our last newsletter. Information on programs and services can be found online at www.WashingtonConnection.org or by calling 1-877-501-2233. For more information, see the Frequently Asked Questions on our website: <https://www.skywayws.org/faq.php>.

CAPITAL CONSTRUCTION UPDATE

Construction of the District's **Skyway Park Sewer Pump Station Consolidation** capital project awarded to R.L. Alia Company is well underway and making good progress. Much



of the work in and around Skyway Park has been completed including sanitary sewer gravity and force main pipe and water main pipe. Major work yet to be done includes abandoning 2 existing pump stations, constructing one new sewer pump station, installing building sewer connections, system testing, site restoration, and parking lot resurfacing.

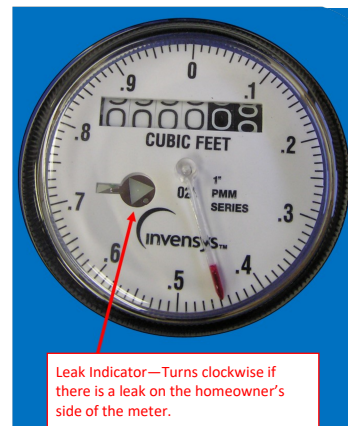
There have been impacts to parking areas around Skyway Park and foot traffic through the Park and we appreciate everyone's patience during the inconvenience. Check our website at www.skywayws.org for updates or contact the District at infor@skywayws.org or 206-772-7343 if you would like more information.

DIY – How to Check for Water Leaks

Many homeowners like to DIY – Do It Yourself. There are some very simple things you can do yourself to save money and protect a precious resource. Check your home water system for leaks. Listen for toilets running when they haven't been flushed. Look at your faucets and showerheads to see if they drip even after they've been turned off. You can even check your water meter in a few simple steps.

It's this easy:

1. **Turn off** all faucets and automatic water-using devices in your home/business.
2. **Locate** your water meter.
3. **Watch** the leak indicator "triangle" for 2 – 10 minutes. If the indicator turns, you likely have a leak or running toilet.

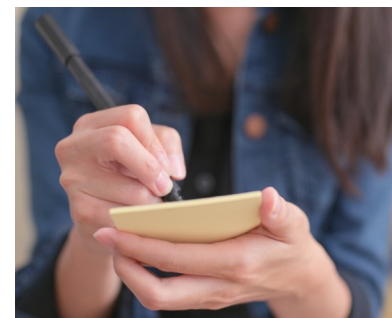


Sensus IPERL Water Meter

Leak Indicator

OR

1. **Note** the reading (numbers) on the meter. Don't use water for approximately one hour.
2. **Check** the meter and if the reading has changed or the dial is moving, you likely have a leak or running toilet.



WHCA News and Updates

WHCA Qtrly Meeting & Board Elections: 7/21

MyWestHill.org/summer2020qm Register to attend our 7pm online meeting with presentations on local topics. Online voting for the WHCA Board of Directors announced.

Planning for the Future of Skyway-West Hill

MyWestHill.org/subareaplan Learn more and voice your opinion about the plan that will address our business district, affordable housing, anti-displacement, and more.

Narrow Down the November Ballot on Aug. 4

MyWestHill.org/2020primary Ballots will be mailed for the 2020 Primary Election on July 15th. Deadline to register online or by mail is July 27th for the election on August 4th.

#WestHillCounts: Complete the 2020 Census

MyWestHill.org/census It only takes 10 minutes online, impacts local funding, and your privacy is protected by law.

Skyway Outdoor Cinema Season Canceled

MyWestHill.org/soc We'll miss you in person, friends, but hope you'll connect with us online for some good, safe fun!

CONNECT WITH US ONLINE: In these uncertain times, things change and news updates quickly. Our website, social media accounts, and newsletter are great ways to stay in the loop: **MyWestHill.org/connect**



WEST HILL
COMMUNITY ASSOCIATION

MyWestHill.org [MyWestHill](https://www.facebook.com/MyWestHill)

SkyWest Tool Library

Our organization is all about sharing, caring, teaching and learning. At this time, we are not holding meetings due to the COVID-19 pandemic. We'll resume our meetings just as soon as we can and look forward to having you join us. As some businesses start to open under King County's Safe Start program, we want to offer our thoughts and support to those members of our community impacted by the virus and its economic outfall. Until we can meet again, stay safe and visit our website at www.skywesttools.org for information about the library.

Sharing • Caring • Teaching • Learning