



[www.skywayws.org](http://www.skywayws.org)

# SKYLINE

May 2020

## A History of Transparency and Responsible Reporting

**E**very year, the Washington State Auditor's Office conducts an audit for the District.

Typically, two types of audits are conducted – accountability and financial statements. The purpose of the audits is to assess the District's compliance with applicable laws, regulations, policies and procedures, and the safeguarding of public resources. An audit for fiscal year 2018 has been completed and this marks the **27th consecutive year** that no findings were reported by the State Auditor. This accomplishment reflects the ongoing commitment of the District's Commissioners and employees to providing strong operational oversight, excellent internal controls and accurate financial reporting.



## COVID-19 Response: Temporary Billing and Collection Policies

On March 24, 2020, the Skyway Water and Sewer District Board of Commissioners authorized temporary billing and collections policies in response to the COVID-19/Coronavirus pandemic. For the most current information, check our website at [www.skywayws.org](http://www.skywayws.org). The temporary policies in effect when this newsletter went to print include:

- Water shut offs for non-payment are temporarily suspended.
- When staff become aware of a property that was previously shut off and that is legally occupied, the District will temporarily restore service.
- The District will temporarily suspend charging late fees and lien interest charges.

The District will continue to charge customer's accounts for water and/or sewer service. The District cannot "forgive" water and sewer service billings under Washington State law.

**Important Note:** While the District is temporarily discontinuing water shutoffs for non-payment, the District has no jurisdiction over what multi-family complexes (i.e. apartments) do regarding their tenant accounts.

District Commissioners and staff continue to assess these interim policies as the situation changes and make adjustments as necessary. **Questions about these temporary policies should be sent to [info@skywayws.org](mailto:info@skywayws.org) due to staff limitations handling phone calls at this time.**

**Lobby Service — Until further notice, for the protection of our customers and staff, our lobby is temporarily closed to walk-in customer service. For payments please use:**

1. Drop Box at District office (no cash)
2. Web payment portal ([www.skywayws.org](http://www.skywayws.org))
3. Pay-By-Phone at (206)521-5168 or by calling our office during normal business hours.

**For water or sewer permits or other customer service, please call during normal business hours to make an appointment (206-772-7343).**

For more information, please check our website at [www.skywayws.org](http://www.skywayws.org)

## CAPITAL CONSTRUCTION UPDATE

Construction of the District's Skyway Park Sewer Pump Station Consolidation capital project awarded to R.L. Alia Company is well underway and continues to make good progress. Most of the work will be done in and around Skyway Park and includes installing approximately 600 lineal feet of 12-inch diameter sanitary sewer gravity main; 3,100 lineal feet of 8-inch diameter sanitary sewer gravity main; 2,200 lineal feet of 10-inch sanitary sewer force main; 800 lineal feet of 8-inch water main; abandoning 2 existing pump stations; and constructing one new sewer pump station.

There have been impacts to Greentree Apartments parking and foot traffic through the Park and we appreciate everyone's patience during the inconvenience. Check our website at [www.skywayws.org](http://www.skywayws.org) for updates or contact the District at 206-772-7343 if you would like more information.



# King County Fire District 20

King County Fire District 20 is fully prepared for the evolving COVID-19 outbreak. We have put measures into place to help protect you, our patients and ourselves. Dispatchers are doing an excellent job informing crews when patients are symptomatic, and responders are following appropriate safety protocols like wearing protective equipment, being extra careful when providing treatment, and decontaminating equipment/gear after calls.



Visit us at [King20Fire.org](http://King20Fire.org)



**SkyWest  
Tool  
Library**  
Sharing  
Caring  
Teaching  
Learning



Our organization is all about sharing, caring, teaching and learning. As a social distancing measure, we aren't holding meetings during the COVID-19 pandemic. We do want to offer our thoughts and best wishes to those members of our community who are being impacted by the virus and its economic outfall. As soon as it is safe and recommended, we will resume our meetings and look forward to having you join us. In the meantime, as we "Stay Home, Stay Safe", visit our website at [www.skywesttools.org](http://www.skywesttools.org) for information about the library.

## Need Help with Your Bills?

Check out the Department of Social and Health Services (DSHS) **Disaster Cash Assistance Program (DCAP)**. This program is intended to help people meet their basic needs during the state of emergency caused by **COVID-19**. Apply online at [www.WashingtonConnection.org](http://www.WashingtonConnection.org) and then call the Customer Service Contact Center at 1-877-501-2233 to complete the required interview. Or call 877-501-2233 to complete the whole application process. For more information, see the Frequently Asked Questions on our website: <https://www.skywayws.org/faq.php>.



## 2019 CONSUMER CONFIDENCE REPORT

On May 1st, our annual Consumer Confidence Report (CCR) or "Water Quality Report" is available online. This report will provide you with detailed information on the quality of our drinking water in 2019. It will also relay how Skyway customers have been doing in their efforts to conserve water. As always, our goal is to provide a report that not only meets State and Federal requirements, but is also informative and easy to understand. Take a few minutes to go online and read it. There's a lot to know and learn about this precious resource! Copies of the report are available from the District upon request.

## West Hill Community Association News

### SKYWAY STRONG: Local COVID-19 Resources

**Visit [MyWestHill.org/covid](http://MyWestHill.org/covid)** Your updated guide to takeout options, how to help others, and where to find up-to-date resources and information!

### Skyway Outdoor Cinema: View the 2020 Lineup

**Visit [MyWestHill.org/soc](http://MyWestHill.org/soc)** The community has spoken. See the 4 movies your neighbors chose for our 18th season.

### WHCA Board Elections: Now July 2020

**Visit [MyWestHill.org/board](http://MyWestHill.org/board)** Our board elections have been delayed until July. Learn more about our board (and apply!) online. Must be unincorporated West Hill resident.

### #WestHillCounts: Complete the 2020 Census

**Visit [MyWestHill.org/census](http://MyWestHill.org/census)** It only takes 10 minutes online and your privacy is protected by law. Your response strengthens our community by helping secure federal funding, creating valuable data for emergency planning and response, and much more.

**CONNECT WITH US ONLINE:** In these uncertain times, events are subject to change and news updates quickly. Our website, social media accounts, and newsletter are great ways to stay in the loop: **[MyWestHill.org/connect](http://MyWestHill.org/connect)**



**WEST HILL**  
COMMUNITY ASSOCIATION

[MyWestHill.org](http://MyWestHill.org)

[f MyWestHill](https://www.facebook.com/MyWestHill)